



123 Avenue A • Turners Falls • MA 01376 Tel: (413) 863 - 2295

Assurance Plans

Silver Package: \$250.00

Coverage on specified parts and labor on new and existing systems under 10 years old and/or approved by Tognarelli Heating. Some systems may require maintenance before equipment is accepted.

- ◆ Service provided by reliable, professional, experienced technicians.
- ◆ No repair costs for the term of the plan up to the maximum allowed. (See general provisions).
- ◆ No after hours/weekend repair costs.
- ◆ 10% discount on the purchase of a new system.
- ◆ Priority service 24/7.
- ◆ 365 day protection.

Gold Package: \$300.00

All the coverage of the Silver package plus one annual maintenance visit.

Platinum Package: \$375.00

All the coverage of the Gold package plus an additional mid season check up.

General Provisions and Eligibility requirements:

Service response times may be affected by factors beyond the companies control such as weather conditions and work load. To qualify all equipment must be installed to meet local, state and federal codes and be under 10 yrs old and/or inspected by Tognarelli Heating. Be in good working condition at the time of enrollment. Equipment with pre-existing conditions will not be covered. The Company may refuse to provide service or deny enrollment under the plan if eligibility requirements are not met. Customer must prepay each plan. The plan will begin 15 days after payment is made. The plan covers repairs up to a maximum of \$1500 annually. If household has more than one unit, each appliance must have its own plan to be covered. The plan does not cover repair of any device, controls or parts other than those specified. The plan does not include services that include handling of hazardous material, such as asbestos. Customer may cancel plan at any time for any reason for a refund minus the cost of any service calls placed during the covered period.

Exclusions to Assurance Plan: Out of warranty compressors, power outages, insufficient fuel supply, water damage, damage caused by frozen pipes, thermostat programming, turned off switches, misuse of equipment, natural disasters and acts of God, low water cutoff, combination water feeder, electronic air cleaners, humidifiers, condensate pumps and Freon, auxiliary equipment such as radiators, ductwork and water or steam piping.

Mechanical failure of equipment that leads to no heat is considered an emergency. All other after hours or weekend service calls will be at the discretion of Tognarelli Heating & Cooling.

Tognarelli Heating & Cooling reserves the right to terminate any Assurance Plan for any account that is delinquent for non-payment for any reason.

Maintenance Pricing:

GAS BOILER OR GAS FURNACE

- Gas Furnace up to 140,000 btu
- Inspect/clean heat exchanger.
- Inspect/clean blower.
- Clean pilot and pilot assembly.
- Clean and/or change air filter.
- Check exhaust/intake for blockages.
- Check electrical components for safety and reliability.
- Perform efficiency test.
- Labor allowance 1.25 hrs
- Day of service: \$125.00
- Prepaid: \$112.50

AC OR HEAT PUMPS

- (Heatmaker coil cleaning not included) A/C and Heat pumps up to 5 tons
- Check refrigerant pressures.
- Check and clean coil if necessary
- Change air filter.
- Check all electrical components for safety and reliability.
- Check compressor for proper operation.
- Check fan and motor
- Labor allowance 1.5 hrs
- Day of service: \$160.00
- Prepaid: \$144.00

OIL BOILER OR OIL FURNACE

- Oil Burner up to 140,000 btu
- Clean heat exchanger and smoke pipe.
- Check fan belt and oil motor if necessary.
- Clean drawer assembly and burner head.
- Change oil filter and nozzle.
- Change air filter if applicable.
- Perform combustion test.
- Labor allowance 2 hrs
- Day of service: \$175.00
- Prepaid: \$157.50

Please see page #2 for a list of Parts Covered and Mid Season Check details

Assurance Plans & Maintenance Pricing



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Prepaid Prices: Check appropriate box
Please check correct contract(s)

- ___ Gas System \$112.50
- ___ Oil Burner \$157.50
- ___ A/C or Heat Pump \$144.00

Assurance Plan: Check appropriate box

- ___ SILVER \$250.00
- ___ GOLD \$300.00
- ___ PLATNUM \$375.00

Payment Method:

- Check# _____
- Credit Card# _____
- Expiration Date: _____
- Last 3 digits on back of card: _____

Contact Information:

- Name: _____
- Mailing Address: _____
- _____
- Job site address(if different): _____
- _____
- Phone number: _____

Signature: _____

Date: _____

I agree to the provisions and conditions of this plan.

Please return this portion with your payment.



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Parts Covered

Furnace/Boiler coverage includes:

Aquastat
Gas valve
Blower bearing and belt
Blower relays
Blower wheel
Condensate Pump
Circulator motor
Draft inducer
Electronic ignition systems
Electrode
Elements
Fan and limit controls
Fuses
Gas cock
Gauge glass
Gauges
Igniter
Pressure switch
Main burners
Ignition module
Pilot burner, orifice, tubing
Pressure regulator
Relays
Spill switch
Thermocouple
1 Standard Thermostat per unit.
Timers
Transformer
Relief valve

*The company shall not be responsible for repairing equipment when parts are not readily available.

Heat Pump/ A/C coverage includes:

Blower bearing and belt
Blower relay
Blower wheel
Circuit board
Condenser fan blades
Condenser fan motor
Condensate pump
Contactors
Crankcase heater
Defrost controls
Elements
Outdoor relay
Locating refrigerant leaks
Capacitor
Solenoid
Transformer
Timer
1 Standard thermostat per unit

Mid season check includes:

Change air/oil filter and oil nozzle
Efficiency check.
Minor adjustments to maximize efficiency
Up to 1 hr of labor.